



KONICA MINOLTA

# ADVANCED IT SERVICES AND SUPPORT FOR SCHOOLS AND EDUCATIONAL INSTITUTIONS

## EVERY SECOND COUNTS WHEN IT GETS IN THE WAY OF YOUR ABILITY TO TEACH

When you're trying to teach a lesson in the classroom or get communication out to parents from the office, every minute is important.

Troubleshooting your classroom technology, dealing with WiFi issues, or trying to get an application to load — if you're spending more time managing these incidentals than teaching it won't be long before that bell rings and the next period starts and that precious learning time is lost.

But you don't have to waste hours of your day clashing with technology. Just call on The Educator's Help Desk™ — an exclusive service of Konica Minolta Education Services.



## INVALUABLE IT SUPPORT — JUST A CALL AWAY

Staffed by a team of education experts with decades of experience at their fingertips, The Educator's Help Desk™ provides invaluable IT support with educators and administrators needs in mind. We will answer your calls promptly and quickly find the solution to your problems.

We set up our help desk to be an extension of your school. You can reach us via phone, email, or chat.

Just leave the problem (and the inevitable solution) to The Educator's Help Desk™ so you can immediately focus on your students or administrative duties. If the problem is something you cannot work with us immediately, we provide a method of scheduling support when it is most convenient for you.

### INDUSTRY SPECIFIC

We have staffed The Educator's Help Desk™ with IT engineers that have previously worked in education, and consequently understand what sense of urgency really means to a school. Ongoing discussions will give you peace of mind and assure you of our team's knowledge of your IT infrastructure – and their ability to provide the proper solutions in a timely manner.

To facilitate the learning curve, we create a Guidebook for each and every The Educator's Help Desk™ client that captures key processes, applications, network topography, and special instructions to better manage your infrastructure.

### BOTTOM-LINE FRIENDLY

We have designed The Educator's Help Desk™ to fit the budgetary constraints consistently pressuring schools. Our service is scalable, which means you'll never have to pay for support you do not utilize.

Nearly every school has faced countless challenges regarding staffing a support desk with experienced personnel to accommodate for peaks and valleys. The Educator's Help Desk™ was developed to assist with these issues and to address expertise, economics, availability and the risks of maintaining a world class support desk for all sizes and shapes of schools and other educational institutions. This allows you to focus on education and not IT.



## MAKE KONICA MINOLTA PART OF YOUR SCHOOL

In the end, we're all about helping you leverage technology to drive your schools mission of providing the best learning experience possible.

If you need the complete support of a help desk team with unparalleled educational IT expertise, or if you're simply considering additional resources to fill in the gaps, give us a call at 866-446-1133 or visit <https://kmbs.konicaminolta.us/industries/education/k-12/>.

For more information visit  
<https://kmbs.konicaminolta.us/industries/education/k-12/>