KONICA MINOLTA | Dispatcher *Paragon*

RETHINK HEALTHCARE
DISPATCHER PARAGON CONNECTOR INTEGRATED WITH EPIC

Giving Shape to Ideas

SECURE PRINT RELEASE FROM EPIC EHR

SECURES AND SIMPLIFIES HEALTHCARE PROVIDERS PRINT ENVIRONMENTS

Epic is relied upon by thousands of healthcare professionals to manage and store the protected health information (PHI) for their patients. With Dispatcher Paragon, output from the Epic system can be printed and securely retrieved by the appropriate user, in addition to the following benefits:

- Tracking of print jobs for regulatory and compliance purposes
- Ability to use any Paragon-connected printer in the organization's network
- Rules can be applied that enforce cost-saving methods
- Print jobs can be held at the Paragon Server to satisfy retention policies; print jobs can be automatically deleted at a pre-determined time interval
- Centralized view of the printing done by the entire organization

FEATURES
THE PRINTING EXPERIENCE

The method of printing does not change

A user prints from within Epic as they usually do. The user may see changes in how the print job is processed if the organization's IT department applies rules to print jobs. They can go to any Paragon-connected printer, authenticate and pull their print jobs. Epic users can also see the status of a print job from within Epic.

For administrators, when the Paragon Connector is in place, reports will identify print jobs by adding "Epic" to the file name. Within the Epic Paragon infrastruction, Figure 1 illustrates the print job flow.
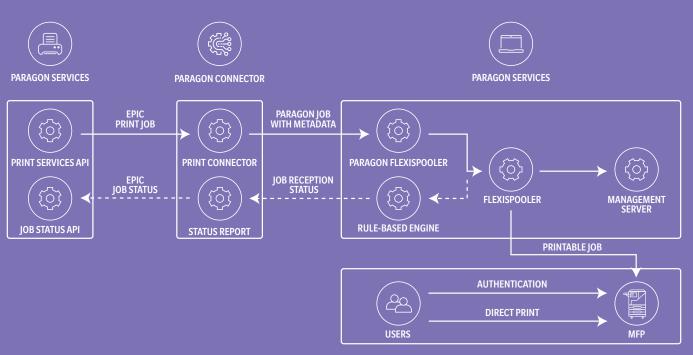
Job flow description

A user submits a print job from within Epic. The Epic print job flows through the connector and into the Paragon system. Dispatcher Paragon's Flexispooler and Spooler Controller process the job, apply any rules and stores the print job.

Metadata for accounting and reporting purposes, are stored in the Paragon database where administrators can create reports from the Paragon dashboard.

Information about the print job status is sent back to the user and is visible in Epic (release May 2019 or later only). The user authenticates at any Paragon-enabled printer to pull the print job from Paragon and the document is printed.

Alternatively, the organization may wish to create direct queues which does not require the user to authenticate at the printer.

Paragon Print Environment

PARAGON SERVICES

PARAGON CONNECTOR

PARAGON SERVICES

PRINT SERVICES API

EPIC PRINT JOB

PRINT CONNECTOR

PARAGON JOB WITH METADATA

PARAGON FLEXISPOOLER

EPIC JOB STATUS

JOB STATUS API

JOB RECEPTION STATUS

STATUS REPORT

RULE-BASED ENGINE

FLEXISPOOLER

MANAGEMENT SERVER

PRINTABLE JOB

AUTHENTICATION

DIRECT PRINT

USERS

MFP

SPECIFICATIONS
THE EPIC PRINTING EXPERIENCE

Requirements

The following are required to utilize the connector:

- Paragon with Flexispooler and Spooler Controller services running
- Rule-Based Engine license for reporting back to Epic (already included in Paragon Print Management and Enterprise Suites)
- Valid production level SSL Certificate in PFX Format
- Windows Internet Information Services (Windows IIS)
- ASP.NET Core Runtime 3 Hosting Bundle.

Obtaining the Paragon Connector for Epic

For customers who have the Dispatcher Paragon Print Suite, this connector is included at no additional charge. Contact your Regional Sales Manager to order it.

Available in the App Orchard

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