



KONICA MINOLTA

AUTOMATE TRACKING FOR WATER AUTHORITIES

SMART TOOLS TO MANAGE CONTENT & CONSTITUENT NEEDS

Public Water Authorities (PWA) are increasingly asked to balance access to safe drinking water at an affordable cost amidst aging infrastructure and new technologies. How do PWA make it work while keeping in compliance with current and future regulations? With Smart Technology. Konica Minolta helps many PWA provide high quality water at the lowest price possible while providing exemplary constituent service.



PROCESS COLLABORATION & MANAGEMENT

Collaborate with member agencies, stakeholders, field workers in real time to share key documents giving Field Project Managers the ability reference constituent meter service requests.



CONTENT CASE & MANAGEMENT

Capture, Store and Archive documents, maps, photos in a central electronic repository without consuming valuable physical space. Integrate securely with systems like ESRI.



BUSINESS PROCESS OUTSOURCING & SCANNING

Eliminate the paper-based archive of back office (HR, AP), Inspection, Maintenance and Contract records.



INTELLIGENT AUTOMATION

Say goodbye to paper-based forms with electronic eForms-driven processes or AI to capture data from hand or type written forms.



ROBOTIC PROCESS AUTOMATION

Stop entering the same data into multiple systems or relying on spreadsheets to coordinate data. Automate processes for HR, Accounting, petty cash request, and meter data capture.

KEY POINTS TO CONSIDER

- Automate data capture
- Automate meter requests
- Improved completion timeframes
- Support business continuity
- Accelerate billing
- Use real time reporting & dashboards

KEY AREAS FOR DIGITAL TRANSFORMATION

- Human Resources Records Management
- Inspection Records
- Maintenance Records
- Accounts Payable
- Contracts Management

KEEP CORE FUNCTIONS MOVING FORWARD

Konica Minolta's content services team has developed the best-in-class solution to enable cities, towns and municipalities to offer better service to constituents and to build operational efficiency for employees' daily tasks.

Support engineering and meter services division with automated processes to enable timely execution of constituent requests and eliminate manual, paper-based tracking and reporting for greater agency efficiency.

Real Time Status Information

By replacing multi-touch points and manual spreadsheets that manage department tracking and processes with real time access to status throughout the process, technicians will have more visibility in projects and encounter less entry error and redundant work efforts.

Request Lifecycle Management

By eliminating manual processing steps, agency performance will improve by reducing completion timeframes.

- Use real time status of meter requests in automated workflows for real time statistical reporting and dashboards
- Eliminate paper-based data collection for managing construction meter lifecycles by capturing the entire lifecycle of meter requests electronically
- Adopt content management repository as system of record for documents, e.g., Inspection and Maintenance Records.
- Leverage the time saved with process automation to provide quicker constituent service

Electronic Processes

Transforming from manual processes to electronic processes enables workers to improve downstream results with automation and digitization:

- Automated meter request shorten meter request processing time
- Digitization supports business continuity for off-site workers during unforeseen events, e.g., pandemic office shut-down
- Real time digital updates replace written application updates
- Billing can be initiated soon with no paperwork to lose or delay the process

Taking the time to go digital will make your records management, service request management, reporting and billing much easier and provide your staff with better access to business process information.

Ask us about our Government Cooperative Contracts that you may be able to utilize for your purchase.

CONTACT US

Contact us today to learn more about how we can help you achieve more.

